**Worker Voice & Empowerment**

 Calls & Messages Through Worker Voice Channels (January 2016 - December 2022)

- 7,160 calls in 2016
- 16,264 calls in 2017
- 45,056 calls in 2018
- 66,183 calls in 2019
- 83,099 calls in 2020
- 105,365 calls in 2021
- 16,204 calls in 2022

**Worker Voice Coverage**

- 307,766 Burmese, Indonesian, Khmer, Nepalese, Thai

**Worker-Led Outreach**

- 185,641 Migrants trained & empowered by migrants

**Golden Dreams Users**

- 44,744 Registered users

**Pre-Departure Training**

- 10,740 Job seekers educated

**Transforming Supply Chains**

- Labour Recruitment Corridors Covered:
  - Cambodia
  - Laos PDR
  - Myanmar
  - Indonesia
  - Nepal
  - Thailand
  - Japan
  - China
  - Mongolia
  - Philippines
  - Vietnam

**Most Common Forms of Labour Exploitation Remediated in 2022**

- Working Conditions: Forced overtime, cheated on annual or sick leave, heavy workloads with reduced workforce, persistent and degrading threats, and verbal/physical abuse by HR, line supervisor, etc.
- Recruitment: Illegal fees charged to workers, legal documents not provided to foreign migrant workers
- Payment: Wage theft through unreasonable or unfair targets, or manipulation of timesheets
- Living Conditions: Hazardous or unsanitary dorm/canteen

**Worker Driven Remediation**

- 34,608 Worker-reported cases remediated

**Business Capacity Building**

- 137 Suppliers & Recruiters trained

**Remediation Owed (USD)**

- $1.4 M as validated by workers

**Remediation Paid (USD)**

- $542 K as validated by workers

**How We Do It: Cost-Effectiveness & Scale Through Networks & Tech**

- 2022 Expenditure: $1.2 M US Dollars
- People Power: 28 ISSARA Staff
- Strategic Partners: 13 Global Brands & Retailers
- Worker Leaders & Ambassadors: 625 Across the Region
- Civil Society Partners: 35 And Growing
- Software Developed: 2 Inclusive Labour Monitoring & Golden Dreams
- Academic Collaborations: 2 MIT & Stanford

**ISSARA Means Freedom**

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